

Kyneton Laundry

Terms and Conditions

ACCOUNTS POLICY

A 30 day credit account facility is available for customers wishing to establish a commercial account. On completion and approval of the credit account application this facility will be established subject to published trade terms.

Invoices are issued at the end of the month for all work completed in that month.

Our preferred method of invoice distribution is in the laundry bag with the completed work.

Where this is not possible a valid email address is required.

Prices are reviewed annually in January for the year but may be subject to change without prior notice.

METHODS OF PAYMENT

By direct debit to:

BSB: 013 275

ACCOUNT: 2007 95696

Please reference your property name or invoice number.

By cheque payable to Kyneton Laundry:

Posted to: 49 Mollison Street Kyneton Vic 3444

By cash:

At the laundry 9 Hoyle Court Kyneton.

CREDIT TERMS

Credit terms are strictly 30 days.

Invoices are due for payment 30 days after the end of the month after which extra recovery costs will be applied. Costs for recovery of overdue accounts will be added.

OWHERSHIP OF PROPERTY

Laundry bags and rental linen remain the property of Kyneton Laundry and will be returned on demand. Lost items will be charged at the full replacement cost.

Linen subject to unreasonable treatment or damage will be charged at the full replacement cost.

CONDITIONS UNDER WHICH WORK IS UNDERTAKEN

All work is carried out meeting the Australian Standards for the laundering of textiles, specifically AS/NZS 4146. While every care is taken the nature of fabrics and materials are such that no responsibility can be taken for items that are not suitable for laundering. It is the customer's responsibility to read care labels before submitting items for laundering. If suitable for dry cleaning we will arrange for this at additional cost. Wool and some natural fibres may not be suitable for washing. Some decorations such as cordage, tassels and heavy fillings may not be suitable for pressing.

Customers should apply their names to items submitted for laundering; no responsibility is taken for items without names. We will apply names for our own work control purposes as necessary.

All fabrics have a limited life. We are not responsible for damage to items that have reached or exceeded their service life.